

Shenandoah Valley Discovery Museum

19 West Cork Street
Winchester, VA 22601
540-772-2020



2025 Parent Summer Camp Policies

Cancellation & Refund Policy

- Any cancellations must be completed at least 10 business days before the start of the camp week.
- No refunds given for orders canceled within 10 business days of the camp unless it is due to a medical emergency or illness resulting in 3 or more missed days.
- No partial refunds due to missed days due to vacations, sick days, etc.

Drop-Off & Pick-Up Information

- Morning camp check-in begins at 9am with checkout at 12pm. Doors open at 9am.
- Afternoon camp check-in begins at 1pm with checkout at 4pm. Check-in is promptly at 1pm.
- Campers should be checked in at the check-in/pick-up location near the front of the museum. Adults must come in with your child to drop off and to pick up.
- We do not release unchaperoned students from programs due to issues of safety and liability.
- Campers must be picked up promptly at the end of their camp's scheduled end time.
- After one warning per family, late pick-ups (15+ min.) will be charged for a \$10 play ticket fee to be paid before each child is dropped off the next day/camp scheduled.

Camp Hours & Museum Hours

- The museum will be open to the public during summer camps. These hours are 9:00am-4:00pm Wednesday-Friday.
- Campers will primarily remain in their camp space during open hours. Campers who are staying for an afternoon camp will have a lunch break from 12pm-1pm.
- This may take place on the roof, an open museum space, or across the street at George Washinton's Office with accompanying museum staff.

Health Policy

- If your child has a medical condition, peanut or other severe allergies, dietary restrictions, or other special needs, please inform registration staff as soon as possible so we can discuss accommodations. Email learning@discoverymuseum.net and complete the attached health forms when you register for camps
- We ask that your child stay home if they are experiencing or have in the last 24 hours experienced symptoms such as fever, vomiting, diarrhea, persistent cough or congestion, or COVID/Flu type symptoms.

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Potty Training Policy

- All Campers, including preK/ Kindergarten aged children, must be potty independent.
- Your child should be able to reliably communicate their need to go to the bathroom, be able to manage zippers/buttons, and clean themselves independently.
- Staff or siblings are not able to help children in the bathroom.

Behavior Policy

- To make the experience of our programs a positive one for all students and staff, we have established a policy to manage behavior incidents that involve chronic disruption of classes and/or safety.
- We reserve the right to remove students who do not adhere to our museum guidelines, which are posted on our website, or can be provided by emailing learning@discoverymuseum.net.

What to Wear & Bring

- The museum is not responsible for lost, missing, or damaged personal items.
- Campers are asked to bring their own snack and bottled water. No refrigeration is available nor are we able to heat up lunches. If attending camps or classes all day, bring a bag lunch and a drink.
- All items MUST BE labeled.
- We are a nut-free museum, so please, no PB&J sandwiches and nut-free snacks only!
- Wear closed-toed shoes and comfortable clothing that can get messy.
- Please leave all toys and valuables, including collectable cards and personal electronics at home. Electronics brought to the camp will be held in a safe place until the end of the program day.